Donald P. Brandenberg, Chief Actuary
Dennis W. Carroll, Jr. Counsel (410) 333-8904  Dennis W. Carroll, Jr. Counsel (410) 333-8335
EXAMINATION & AUDITING SECTION Ilona Klasons, Associate Commissioner
(410) 333-2733
COMPANY LICENSING William G. Lashley, Administrative Officer
FIELD EXAMINERS
Lester C. Schott, <i>Chief</i> (410) 333-3041
FINANCIAL ANALYSIS Robert R. Parker, Chief (410) 333-4515
FISCAL, LICENSING & SUPPORT SERVICES
AGENT LICENSING
Yvonne D. House, <i>Director</i> (410) 333-6851 FISCAL SERVICES
Kenneth H. Smith, Director (410) 333-8442
LICENSING COMPLIANCE
& INVESTIGATION William E. Unkle, <i>Director</i> (410) 333-8199
SUPPORT SERVICES
Melvin Jackson, <i>Director</i> (410) 333-6224
INSURANCE FRAUD DIVISION Ronald A. Sallow, Associate Commissioner
INOUIRY & INVESTIGATION
William B. Bokel, Jr., Chief Investigator
(410) 333-8792
LIFE & HEALTH SECTION Randi F. Reichel, Associate Commissioner
Randi T. Referrer, Missolini Commissioner
(410) 333-4968
(410) 333-4968 ACTUARIAL REVIEW
(410) 333-4968
ACTUARIAL REVIEW Howard Max, Chief Administrator
ACTUARIAL REVIEW Howard Max, Chief Administrator
ACTUARIAL REVIEW Howard Max, Chief Administrator (410) 333-4968  ACTUARIAL REVIEW Howard Max, Chief Administrator (410) 333-6190  INQUIRY & INVESTIGATION Salvatore P. Ercolano, Chief (410) 333-2770  MARKET CONDUCT EXAMINATIONS Nelson D. Ayling, Chief (410) 333-2794  AGENCY INVESTIGATIONS John H. Riggle, Chief (410) 333-4051  PROFESSIONAL & CONSUMER SERVICES Lorenza Trotter, Assistant Commissioner for Human Resources (410) 333-0005  CONSUMER SERVICES Patricia A. Mulford, Director (410) 333-1782  PERSONNEL MANAGEMENT Norval E. Byrd, Director (410) 333-3859  TRAINING & EDUCATION John E. Dahne, Director (410) 333-2772  PROPERTY & CASUALTY SECTION Jean E. Bienemann, Associate Commissioner (410) 333-6161  FORMS & RATES REVIEW Betty B. Weber, Chief Administrator (410) 333-6180  INQUIRY & INVESTIGATION Leroy Shaver, Chief (410) 333-2933
ACTUARIAL REVIEW Howard Max, Chief Administrator
ACTUARIAL REVIEW Howard Max, Chief Administrator (410) 333-4968  ACTUARIAL REVIEW Howard Max, Chief Administrator (410) 333-6190  INQUIRY & INVESTIGATION Salvatore P. Ercolano, Chief (410) 333-2770  MARKET CONDUCT EXAMINATIONS Nelson D. Ayling, Chief (410) 333-2794  AGENCY INVESTIGATIONS John H. Riggle, Chief (410) 333-4051  PROFESSIONAL & CONSUMER SERVICES Lorenza Trotter, Assistant Commissioner for Human Resources (410) 333-0005  CONSUMER SERVICES Patricia A. Mulford, Director (410) 333-1782  PERSONNEL MANAGEMENT Norval E. Byrd, Director (410) 333-3859  TRAINING & EDUCATION John E. Dahne, Director (410) 333-2772  PROPERTY & CASUALTY SECTION Jean E. Biencmann, Associate Commissioner (410) 333-6161  FORMS & RATES REVIEW Betty B. Weber, Chief Administrator (410) 333-6180  INQUIRY & INVESTIGATION Leroy Shaver, Chief (410) 333-2933  MARKET CONDUCT EXAMINATIONS

The Maryland Insurance Administration began in 1872 as the Insurance Department under the Comptroller of the Treasury (Chapter 388, Acts of 1872). Renamed the State Insurance Department, it became an independent agency in 1878 (Chapter 106, Acts of 1878). As the Insurance Division, it moved to the Department of Licensing and Regulation in 1970 (Chapter 402, Acts of 1970). It became the Maryland Insurance Administration, an independent agency, in 1993 (Chapter 538, Acts of 1993).

The Administration is directed by the Maryland Insurance Commissioner, who ensures that all State laws governing insurance companies or relating to the business of insurance are faithfully executed. The Commissioner authorizes and licenses insurance companies, agents, brokers, adjusters, and advisors for fire, casualty, life, accident, health, title and other insurance and annuities. The Commissioner also approves all insurance policies offered for sale in Maryland by authorized companies, authorizes rating bureaus and advisory organizations, and approves or rejects the rates for most lines of insurance. With Senate advice and consent, the Commissioner is appointed by the Governor.

Periodically, the Administration examines all companies organized under the laws of Maryland and scrutinizes nonresident companies doing business in the State. The Administration also investigates and resolves consumer complaints and questions concerning insurance companies operating in the State (Code 1957, Art. 48A, secs. 14-16).

The Administration is organized into six sections: Examination and Auditing; Fiscal, Licensing and Support Services; Insurance Fraud Division; Life and Health; Professional and Consumer Services; and Property and Casualty.

## **INSURANCE FRAUD DIVISION**

Ronald A. Sallow, Associate Commissioner

501 St. Paul Place (410) 333-8792 Baltimore, MD 21201 fax: (410) 333-6159

The Insurance Fraud Division was established as a unit within the Department of Licensing and Regulation in 1992 by the Governor (Executive Order 01.01.1992.24). The Unit transferred to the Office of the Governor in 1993 (Chapter 538, Acts of 1993; Executive Order 01.01.1994.16). In July 1995, the Unit joined the Maryland Insurance Administration.

In cooperation with the Department of State Police and the Office of the Attorney General, the Unit investigates complaints of fraudulent insurance acts and, where appropriate, seeks prosecution of violators of the law.